What is the Single Digital Gateway?

German credential services to meet SDG 09.09.2020

Introduction

The single digital gateway

is a single point of access to public administration in the EU,

 reduces online barriers between citizens of different EU countries in order to establish a digital single market and

 goes hand in hand with Germany's Online Access Act (OZG) which aims to user-friendliness, quality and adequacy

→ "Your Europe" provides a common user interface for public services offered by all the EU member states.



Aims

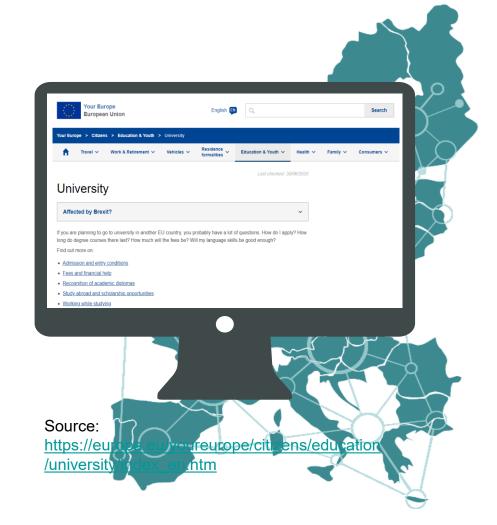
- to reduce administrative barriers for citizens and businesses
- to make it easier for them to participate in the EU's internal market
- to give access to information, procedures and assistance services available in all the official EU languages
- to increase the number of administrative procedures can be performed online

→ guiding citizens and companies to information on national and EU rules, rights and procedures



The SDG: "Your Europe"

- https://europa.eu/youreurope/
- new gateway current Your Europe portal
- Modernized and expanded





How will it work?

European Commission

National Governments

Federal States

Municipalities

→ All levels of government work together.



Main Elements: The 3 Pillars

I. Information

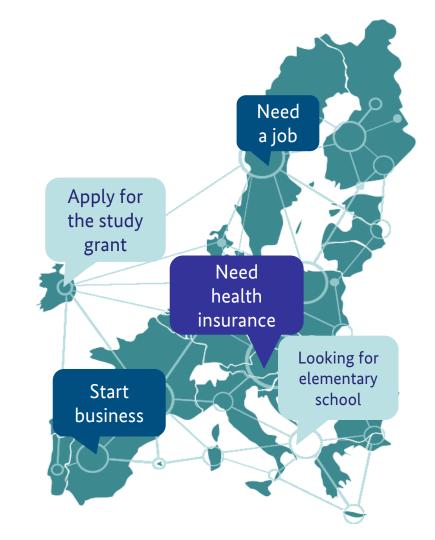
- Availability
- Quality
- Findability

II. Procedures

- 21 most frequently used procedures
- For procedures that are online

III. Assistance Services

- Quality
- Findability





Timeline

Information and assistance services

- bring together all public portals of the EU member states
- target searches in all official EU languages and access all national portals.

2020

Procedures

selected EU services can be performed completely online (once-onlyprinciple)

2018



- SDG Regulation is legally binding
- SDG network established in Germany

Information and assistance services

2022

Municipalities implement information services



Thank You

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